2020 Census Count Question Resolution Operation (CQR)

Version: 2.2

Revision Date: December 11, 2019





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| | Major Revision Ch | nange History | | |
|------------|--|---------------------|-----------|---------------|
| Date | Description | Author | Version # | Page #'s |
| 09/26/2017 | Draft 1.0 | Gwendolyn Penningt | on 1.0 | All |
| 12/06/2017 | Baseline 1.0 | Gwendolyn Penningt | on 1.2 | All |
| 12/07/2017 | Baseline 1.0 | Gwendolyn Penningt | on 1.3 | All |
| 12/18/2017 | Baseline 1.0 | Gwendolyn Penningto | on 1.4 | All |
| 01/26/2018 | Baseline 1.0 | Gwendolyn Penningt | on 1.5 | All |
| 01/29/2018 | Baseline 1.0 | Gwendolyn Penningto | on 1.6 | Pages 4 & 8 |
| 03/01/2018 | CQR requirement lockup updates | Godfrey Maynor | 1.7 | All |
| 05/07/2019 | CQR IPT Review & DOP Preparations | Godfrey Maynor | 1.8 | All |
| 05/10/2019 | Grammatical Fixes to page titles | Godfrey Maynor | 1.9 | Pages 5,6,7 |
| 05/21/2019 | Updates from IPT & DOP Review | Godfrey Maynor | 1.10 | Pages 3,4,8,9 |
| 06/18/2019 | Annotation Layer added/updated on BPM | MITRE | 1.11 | All |
| 06/21/2019 | Added Callout Boxes to BPM 20.60 | Godfrey Maynor | 1.12 | Page 6 |
| 06/24/2019 | Baseline CR 14982 | Godfrey Maynor | 2.0 | All |
| 06/24/2019 | Context diagram note for Archiving per IPT | MITRE | 2.1 | Page 3 |
| 12/11/2019 | BPM 20, 20.60, and 30 changes for IPT | MITRE | 2.2 | Pages 5, 6, 7 |

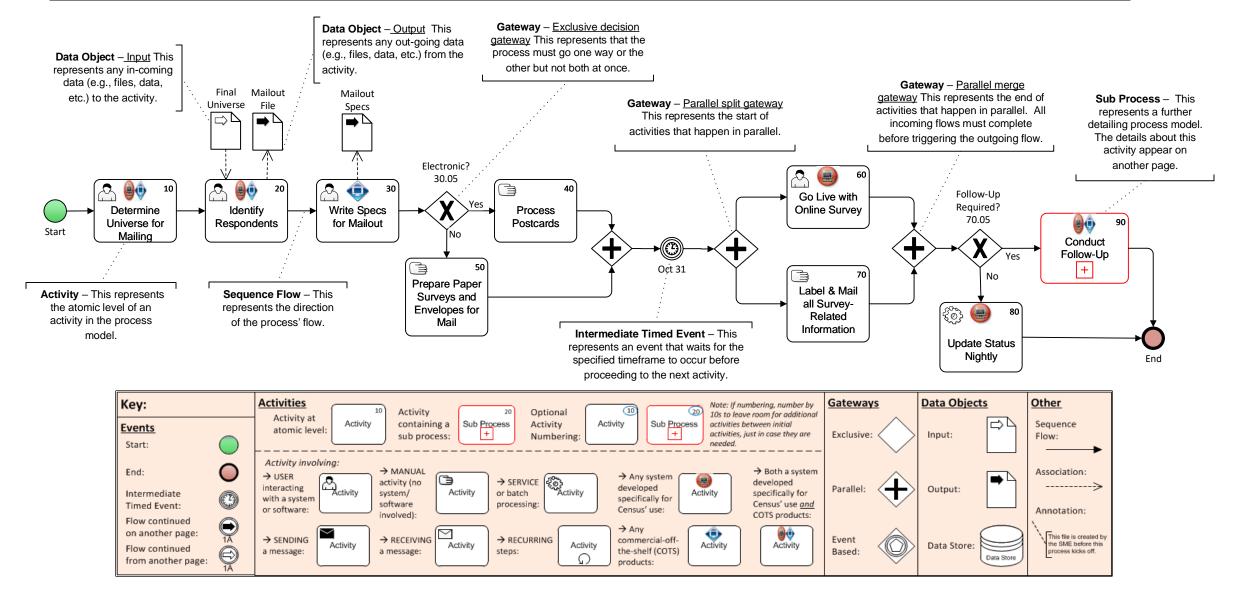


Example Activity Model

BPM Purpose



- Describe Census Operations business processes activities, resources and key milestones **Reading and Understanding the Model**
 - Provide the details necessary for non-subject matter experts to understand the business process
 - Contribute to the requirements development process
 - Facilitate the linkage of business processes to IT capabilities
 - **Capture Operations inputs and outputs**

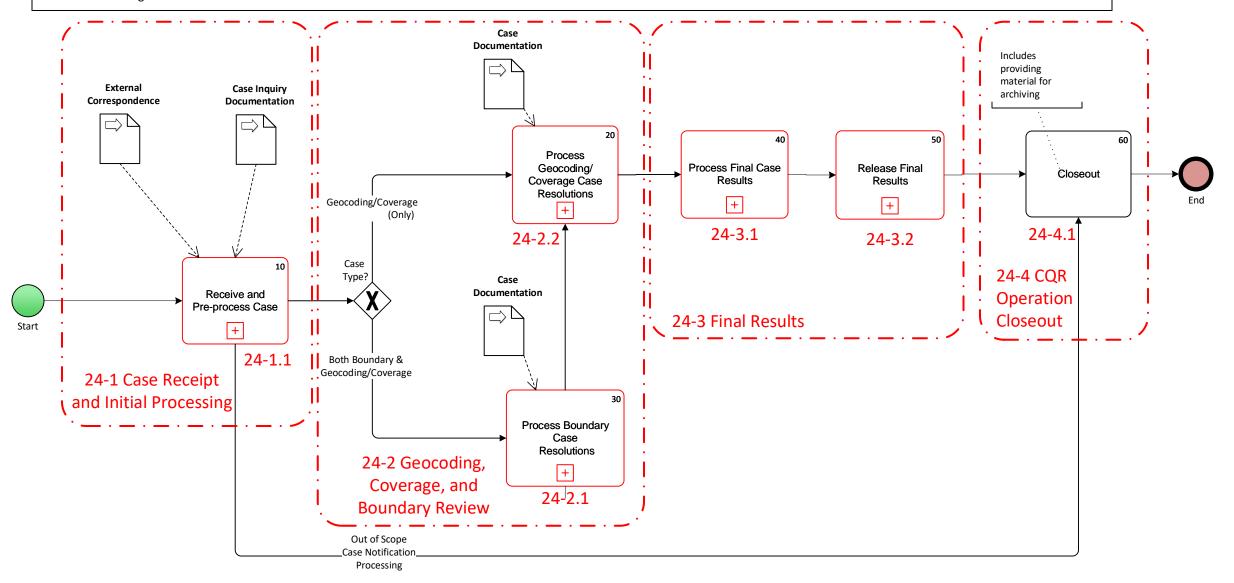




2020 Census 24. Count Question Resolution (CQR)



Purpose: The Count Question Resolution operation (CQR) provides a mechanism for governmental units to request review of their official 2020 Census results. CQR is the final operation causing data updates to the 2020 Census and provides an opportunity for the tribal chairpersons and the highest elected officials (or their representative) from state and local governments in the United States and Puerto Rico to request review of the official 2020 Census counts of housing units and the counts and/or population of group quarters in order to potentially correct boundary, geocoding, and certain coverage errors.

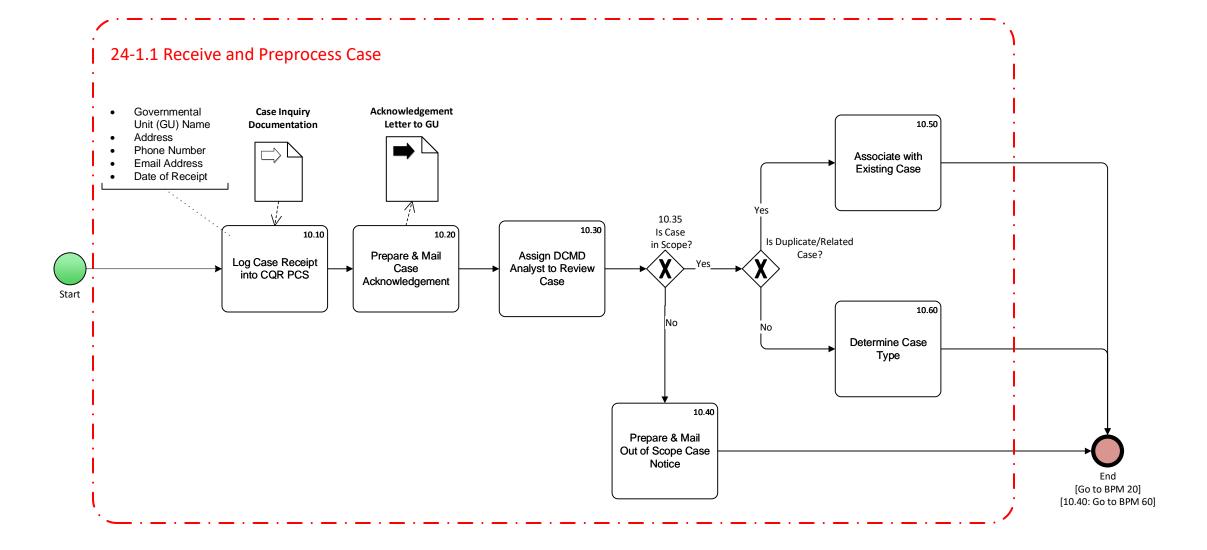




10. Receive and Pre-process Case



Purpose: Count Question Resolution (CQR) DCMD staff enter each case received at Census Bureau Headquarters into the CQR Production Control System (PCS) in the order of receipt.

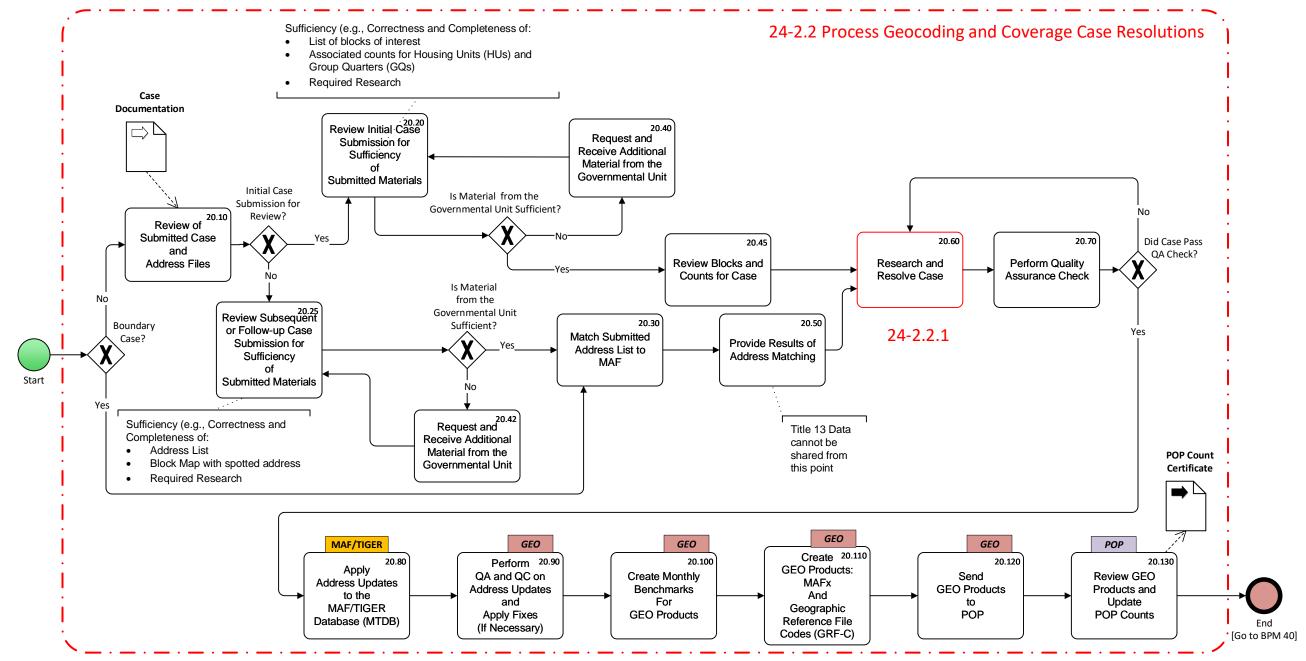




20. Process Geocoding/Coverage Case Resolutions



Purpose: Count Question Resolution (CQR) program will address problems, such as the inaccurate reporting of geocoding/coverage and the inaccurate recording of such geocoding/coverage by the Census Bureau..

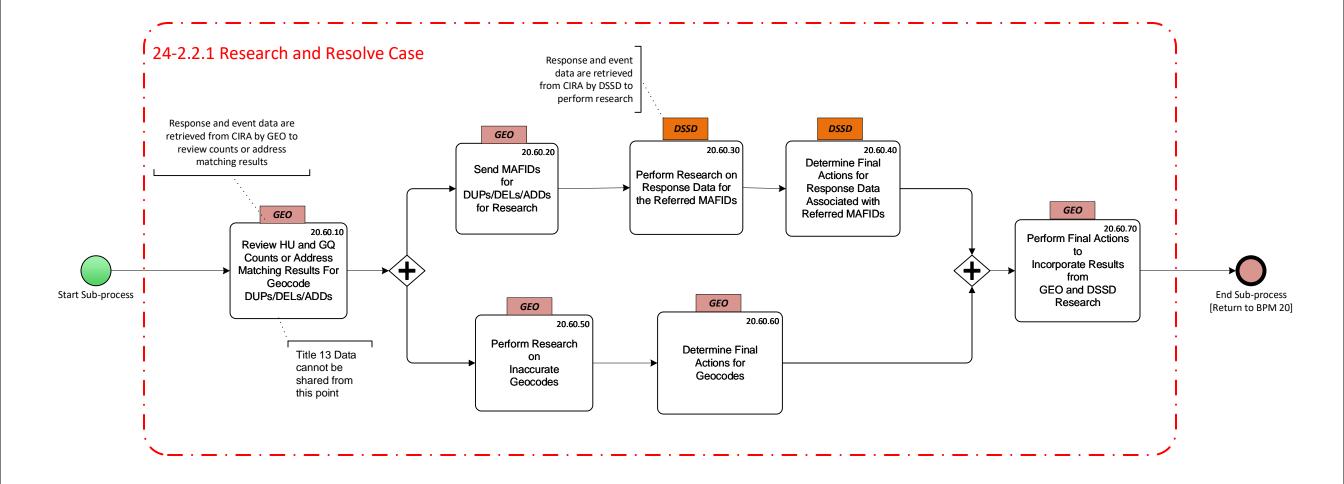




20.60 Research and Resolve Case



Purpose: To perform research on the proposed processing errors (i.e., Duplicates, Deletes, and Adds) identified in the case.

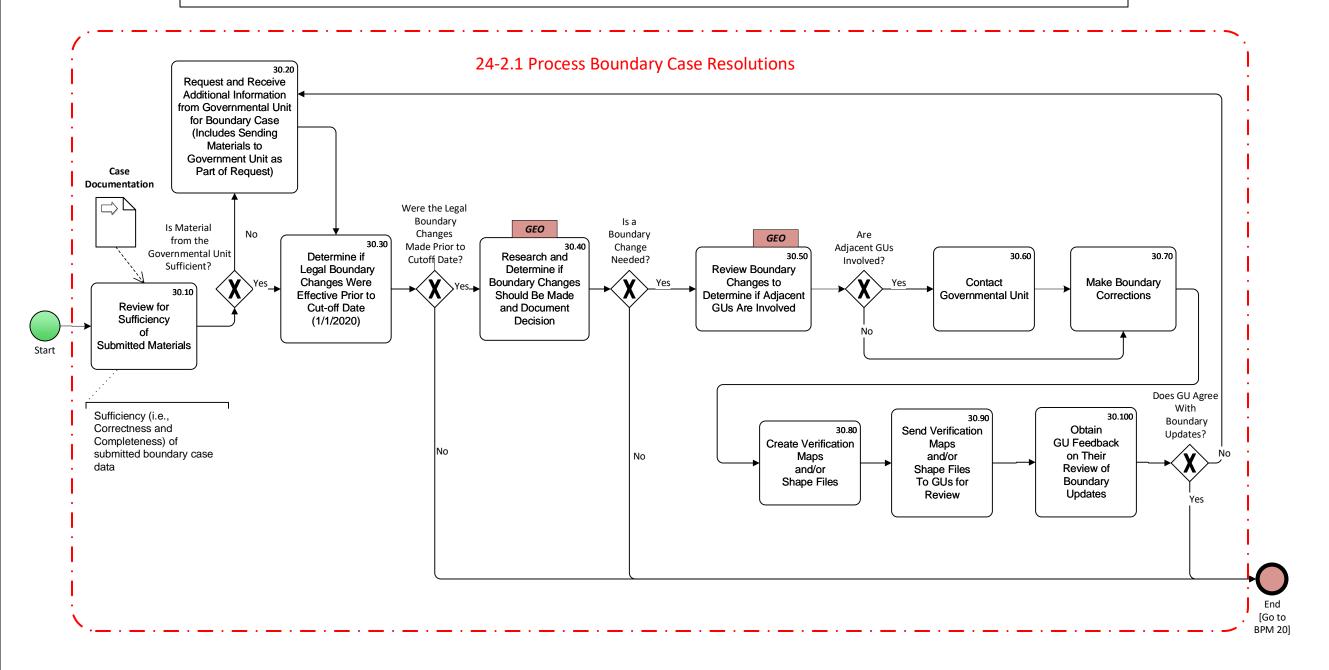




30. Process Boundary Case Resolutions



Purpose: Count Question Resolution (CQR) program will address problems, such as the inaccurate reporting of jurisdictional boundaries and the inaccurate recording of such boundaries by the Census Bureau.

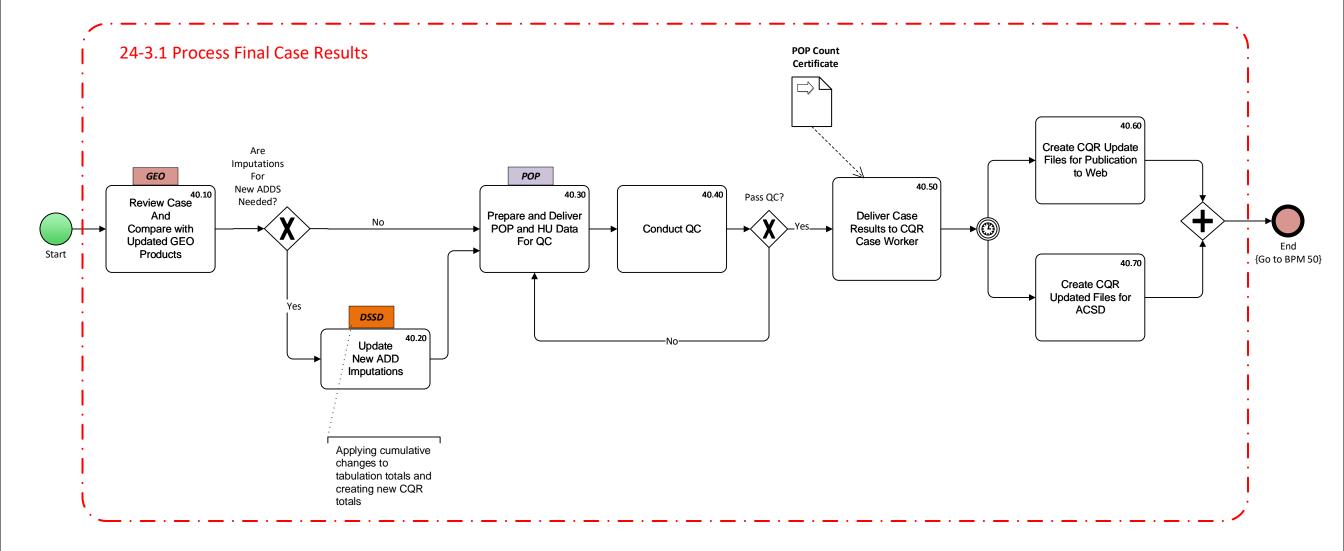




40. Process Final Case Results



Purpose: Count Question Resolution (CQR) program will resolve all Cases and notify all affected GUs of findings and applicable updates that have been made to the MAF/TIGER database, as well as prepare final data/errata files for delivery to Administrative and Customer Services Division (ACSD) and materials for posting on the Web (i.e., www.data.census.gov).

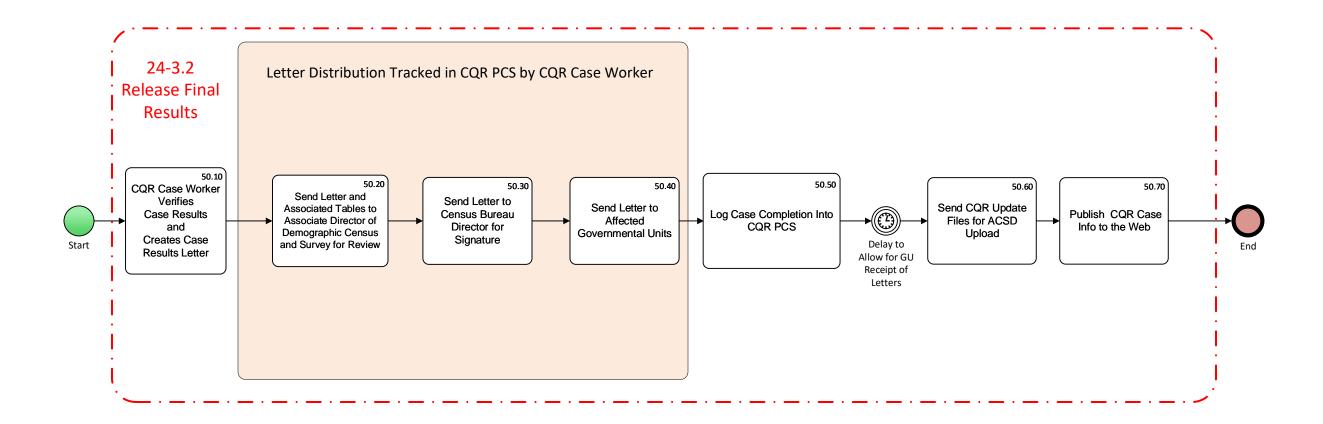




50. Release Final Results



Purpose: Count Question Resolution (CQR) program case results be tracked, verified, completed, and reported to all stakeholders in the Census Bureau and the appropriate Governmental Unit(s), and published on the Web (i.e., www.data.census.gov).





Systems and Actors List



| Notes: | ľ | V | o | t | e | s | : |
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- "Systems" are either current systems (like iCADE or MAF/TIGER) or planned systems (like Matching or E-FOCS).
- System Acronyms are in plain text.
- "Actors" are either Organizations (like DSSD or NPC) or Operations (like CQA or FPD).
- Actor Acronyms are in *italic* text.

Note: Systems and Actors Icons on BPM Sheets are in a Visio Layer that can be hidden as needed.

| ARC | Archiving Operation |
|-----------|--|
| ATAC | Automated Tracking and Control System |
| CAES | Concurrent Analysis and Estimation System |
| CaRDS | Control and Response Data System (Universe Creation Function) |
| CQA | Census Questionnaire Assistance Operation |
| CDL | Census Data Lake |
| DMS | Census Data Management System |
| DRPS | Decennial Response Processing System (Decennial Response Processing Function) |
| DSSD | Decennial Statistical Studies Division |
| EAE | Evaluations and Experiments Operation |
| ECaSE-OCS | ECaSE Operational Control System (Operational Control Function) |
| E-FOCS | ECaSE Field Operational Control System (Field Operational Control Function) |
| E-IGQ | ECaSE Internet Self Response System (Internet Respondent and CQA CSR Response Data Capture Function) |
| E-ISR | ECaSE Internet Self Response GQ System (GQ Administrator Records Upload Function) |
| FDS | Fraud Detection System |
| FPD | Forms Printing and Distribution Operation |
| GEO | Geography Division |
| iCADE | Integrated Computer Assisted Data Entry System (Paper Data Capture Function) |
| IPTS | Intelligent Mail Barcode (IMB) Postal Tracking System (USPS Mail Item Tracing Function) |
| IAC | Island Areas Censuses Operation |
| IARP | Island Areas Response Processing System |
| ISR | Internet Self Response Operation |
| MAF/TIGER | Master Address File/Topologically Integrated Geographic Encoding and Referencing System |
| Matching | Matching System (Planned) |
| NID | Non-ID Processing Operation |
| NPC | National Processing Center |
| NRFU | Nonresponse Followup Operation |
| PEARSIS | Production Environment for Administrative Records Staging, Integration and Storage System |
| POP | Population Division |
| PRIA | Puerto Rico and Island Areas Divison |
| SEHSD | Social, Economic & Housing Statistics Division |
| SMaRCS | Sampling, Matching, Review and Coding System (Quality Control Management Function) |
| UTS | Unified Tracking System |
| Census 24 | 4. Count Question Resolution Operation (CQR) BPM121119.vsd |